



Muscogee County School District Columbus, Georgia

Aileen Arrighi
Purchasing Manager

ADDENDUM 1 **RFP #25-008 Wide Area Network (WAN) Services** **for Muscogee County School District**

January 30, 2025

Dear Vendors,

The following questions were received by the Purchasing Department for RFP #25-008 Wide Area Network (WAN) Services for Muscogee County School District:

1. Is the District interested in an encrypted service between Bradley Data Center Operations and the Service Deliver Points?

Answer: No.

2. Is the District planning to implement a second DCO in the network for backup resources?

Answer: No.

3. Is the District capable of accepting 2 x 10 Gbps services at each Service Delivery Point?

Answer: Yes.

4. 1.0, INTRODUCTION, 1.1, Objective – Purpose of Procurement, C. Scope of Work, a. General, page 6.

* An assured level of service, equal to or greater than 99.99% calculated uptime for each WAN connection with continuous monitoring of all WAN connections between the Network Operations Center and Service Delivery Points.

Question – Does a 99.9% uptime apply to a dark fiber solution?

Answer: For a dark fiber solution, the District's expectation is a four-hour response time with a 24-hour period to resolve the issue. A single site should not be offline for a period to exceed 24 hours for a dark fiber issue.

5. I ask that question as a bullet point in the same section states... The vendor shall provide pricing for both a managed, lit fiber solution and a dark fiber solution.

Question – Is each vendor required to provide pricing for a managed Lit Fiber Solution, AND a managed Dark Fiber Solution?

Answer: To the extent that a provider has the ability to provide both solutions, yes. The District understands that some vendors do not provide both solutions, therefore, those who cannot provide both will not be excluded from consideration.

6. 1.0, INTRODUCTION, 1.1, Objective – Purpose of Procurement, C. Scope of Work, a. General, , C. Security * Denial of Service, page 7



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* Denial of Service-The Service Provider shall proactively protect against malicious threats that deny service and thus reduce availability of the contracted service by providing mechanisms to protect the switching and network management systems from unauthorized or unexpected user actions, unauthorized intrusions, and other perceived threats.

Question – Is the vendor required to provide DDoS services across the network. Does the current service have DDoS, and what is it tied to? Would the vendor be required to require 10G DDoS protection? What level of DDoS is required?

Answer: There is currently no DoS or DDoS service on the internal network. There is no expectation for the provider to provide this service, however, to the extent that a provider has this protection in place for a lit fiber solution as a means to keep their network up and running, the District would be interested in knowing about that capability in the response. Respondents should be able to clearly articulate the cybersecurity measures and practices that are in place for a lit fiber solution.

7. Page 17, 3.0 Proposal Submission and Evaluation, (2) Proposal Evaluation - Administrative Review.
 - b. maximum possible Points of each category.

Question – Prior experience with the MCSD, Maximum Points 280, 28% of total points. Does the incumbent provider have a 28% advantage vs all other vendors because they have the existing agreement, network, and relationship?

Answer: The MCSD RFP evaluation process ensures that no vendor receives any advantage based on existing agreements. All vendor responses will be evaluated impartially and on equal terms. MCSD will remove the wording “with the MCSD” from the “Prior Experience” Merit Category located on Page 19, Proposal Evaluation section.